



Fast-track Digital Transformation of Citizen Services Workflows

Leverage Proven Compliance and Security to Accelerate Custom Development

Accomplish the Mission with Speed, Compliance and Affordability

Utilize the Accellion Platform for Predictable, Repeatable Results

Federal systems integrators leverage the Accellion platform to accelerate projects, reduce costs, and increase milestone predictability while meeting ever-higher expectations for usability, security and compliance. Quickly cloud-enable secure content communication workflows that deliver federal services to citizens, accept applications or upload confidential legal documents.

Don't reinvent the wheel for security, governance and compliance; simply leverage the platform and configure its policies. Then connect to legacy content repositories out of the box, access the agency's security infrastructure through standard integration points, and customize with a comprehensive REST API.

EXAMPLE CITIZEN SERVICES APPLICATIONS:

- Freedom of Information Act (FOIA) requests
- Whistleblower tip submissions
- Visa, Passport or Permanent Resident Card applications
- Humans Resources recruitment applications
- Disaster aid applications
- Healthcare subsidy applications
- Harassment claim submissions
- Financial aid applications

Meet Tough Compliance Requirements – and Deadlines

Build on a Proven Security and Compliance Foundation

Save months of effort and ensure success by leveraging the built-in security and compliance of the Accellion Secure Content Communication Platform. Achieve compliance goals out of the box by utilizing the platform's complete logging and audit trail. Enforce your policies with role-based administrative controls, and then use built-in reporting to satisfy auditors.

Use this same logging to help manage threats: visualize all file traffic entering and leaving the organization, apply machine learning to drive real-time anomaly alerts, then drill down into the details and take action.

We harden the virtual appliance so you don't have to, and provide one-step automatic updates of all its OS and application packages. Use its flexible clustering to span network zones, distribute storage across geographic regions, set up failover and replication, or simply scale out.

ACCELLION SOLUTION STACK

Custom Application

ACCELLION PLATFORM

Content Communication | Administration & Audit
Security & Compliance Foundation

OneDrive | box | Dropbox | SharePoint

File Shares, Custom, & more...

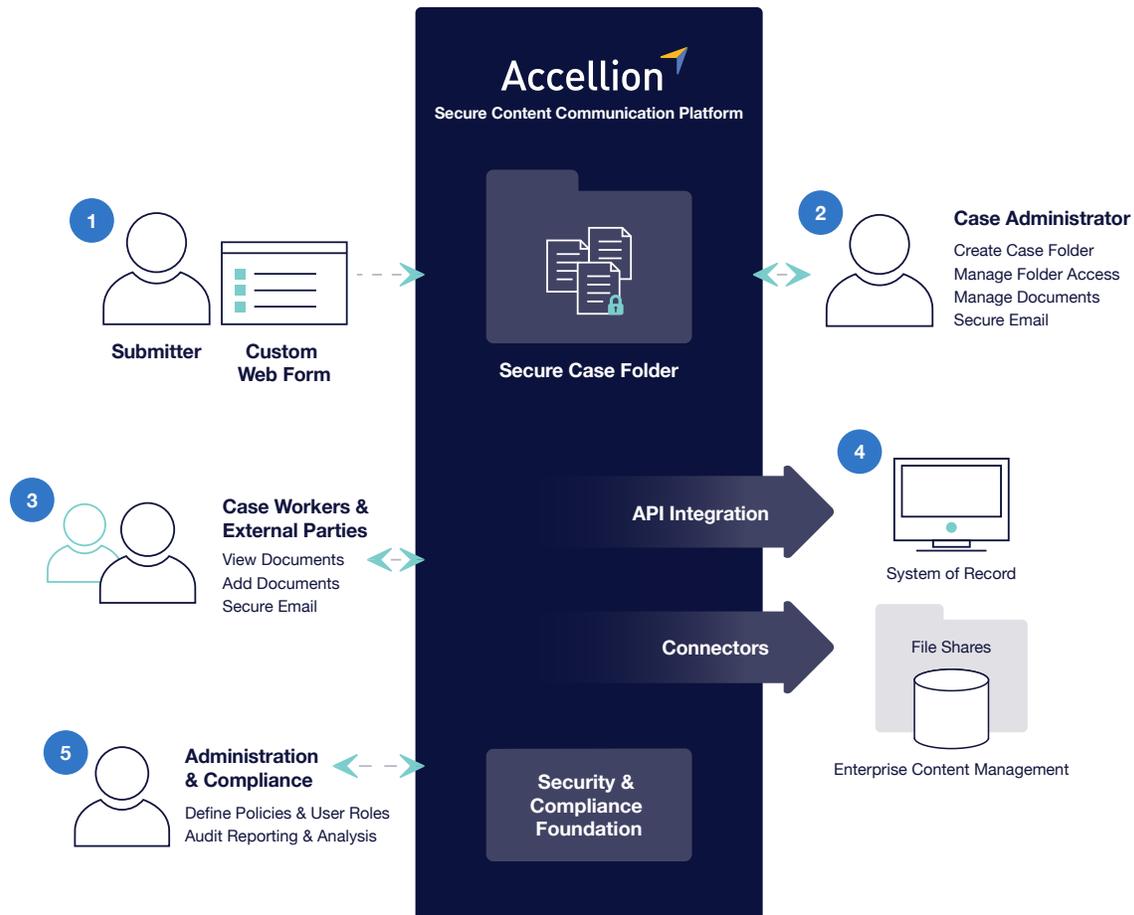
SELECTED FEATURES:

- Comply with HIPAA, Section 508, FISMA, NIST 800-171, SOC 2, ITAR, EAR, CJIS and more
- FedRAMP, on-premise, and hybrid cloud options
- FIPS 140-2 certified
- SSO, LDAP/AD, MFA/2FA, PIV/CAC support
- Complete audit trail and logging, SIEM integration
- REST API, Automation Agents, SFTP, Secure Mail Gateway
- Connect to file shares, SharePoint®, Office 365®, and more

Customize to Any Organization and Process

Integrate Using Content Connectors and Extend with the Secure REST API

Build a content workflow solution that supports your exact agency process and policies, whether it involves processing claims to their resolution, fulfilling applications, or submitting information. In the following example, a case manager processes citizen submissions to resolution while involving multiple parties, with a full audit trail, complete privacy, and regulatory compliance.



- 1. Submission:** A citizen kicks off the process by submitting documents, such as an employee dispute claim under the Congressional Accountability Act, a tax-related request from a business, or a physician contractor submission of a medical evaluation. Create a portal-based Accellion form to enable these external users to provide required information and upload a PDF form. Or build a form with a third party product and integrate it using the Accellion platform's secure REST API. Either way, you can guarantee security, apply policies centrally, and capture a full audit trail.
- 2. Management:** The case administrator receives a notification of the new case, creates the case folder, adds needed documents, and invites the individuals who have a need to know.
- 3. Collaboration:** All the parties to the process, such as the submitter and legal representatives, case workers and experts, work together on the set of documents with complete privacy, no matter their location or device.
- 4. Archive:** When the case reaches resolution, the case manager moves the final files to a back-end system of record, file share, or enterprise content management system, integrated via the platform's content connectors or API.
- 5. Administration and Compliance:** IT administrators manage the security and privacy policies and user roles. The compliance manager uses dashboards and reports to monitor adherence to policies, investigate problems, and satisfy auditors.

The Accellion Kiteworks® content firewall prevents data breaches and compliance violations from sensitive 3rd party cyber communications. With Accellion, CIOs and CISOs gain complete visibility, compliance and control over IP, PII, PHI, and other sensitive content across all 3rd party communication channels, including email, file sharing, mobile, enterprise apps, web portals, SFTP, and automated inter-business workflows.

Accellion has protected more than 25 million end users at more than 3,000 global corporations and government agencies, including NYC Health + Hospitals; KPMG; Kaiser Permanente; AVL; American Automobile Association (AAA); The Linde Group; Tyler Technologies; and the National Institute for Standards and Technology (NIST). For more information please visit www.accellion.com or call (650) 249-9544. Follow Accellion on LinkedIn, Twitter, and Accellion's Blog.

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