Accellion kiteworks Automation Suite
Secure and compliant *automated* file sharing

Accellion kiteworks connects your content to the people and systems that are part of your critical business processes. This can be done manually or, with Automation Suite, automatically to significantly enhance operational efficiencies.

For recurring file sharing workflows, Accellion Automation Suite enables organizations to make big gains in productivity, while reducing costs and error rates. These workflows, which typically cross organizational boundaries, can extend content sharing between enterprise software systems or between systems and workers. Accellion provides three unique automation methods to address these contexts.

Automation Agents

Create file transfer-based workflows without writing any additional code

- Reduce user errors
- Eliminate high-touch processes and workflows

Use case: a remote healthcare clinic sends patient test results to a specialist for review, secures the transfer, notifies on-call doctors, and moves the files for review to a folder accessible only by authorized users – all automatically with no customized code.

SFTP

Consolidate SFTP servers and empower the business team

- Lower admin & system costs
- Increase responsiveness

Use case: a transportation company consolidates 5 regional SFTP servers used by logistics partners to seamlessly support their automated scripts. An authorized business team has self-service content access and management of the content.

REST API

Enhance enterprise and custom applications with secure file transfers and enterprise content access

- Eliminate manual steps
- Content-enable custom apps

Use case: a manufacturer builds a custom, secure uploader of failure logs from its deployed products worldwide directly into its Salesforce Support Cloud tickets.

Because the Accellion kiteworks was designed from the ground up for integration, these automation methods leverage all the essential capabilities of the platform:

Security — Protect your most sensitive content, with a proven security model and integration with your existing security infrastructure, and only you can access the keys.

Governance — Maintain complete control of your content to comply with internal policies and government regulations, including HIPAA, GDPR, SOX and more. Dashboard and reports enable you to monitor and demonstrate compliance.

Flexible Architecture — Deploy on-premises, on Amazon Web Services (AWS) or Microsoft Azure, Accellion-hosted, FedRAMP and hybrid. Distribute the architecture to achieve high availability, scale, low latency and data sovereignty.

Integration — Leverage the bi-directional connectors to the widest range of content stores, including SharePoint, File Shares, OpenText, Documentum, Box, Dropbox, and OneDrive for Business, and build custom integrations.