



METRO GROUP

MGI Metro Group

Europe's largest commercial IT group optimizes IT administration and delivers business efficiency with Accellion.

"The Accellion solution has not only eliminated our FTP support issues but also reduced the practice and expense of shipping large files on CDs via overnight courier. With Accellion, our users easily send files around the world with absolutely no trouble!"

MGI METRO Group Information Technology GmbH with subsidiaries in Poland, Romania, Russia, Turkey and Ukraine, is the national and international IT service provider for the companies of METRO Group, one of the largest and most international retailing companies with 300,000 employees and locations in thirty-two countries. MGI's tasks include systems development and consulting (merchandise management, logistics, SAP, data warehousing, store automation, management information and archiving systems), the operation of computer centres, the provision of network services, optimization of IT purchases and the group-wide coordination of IT strategy.

Challenge

MGI provides all companies of METRO Group with corporate IT infrastructures as a basis for communication and data transfer. For this purpose, MGI operates one of the largest European in-company networks that 80,000 email users connect to in more than 2,000 corporate locations.

Initially, MGI implemented FTP for exchanging large files with the company's staff and vendors. However, IT administration and support were spending more and more time on administering the FTP site, including setting up new accounts and also supporting current users. Another big concern was that the file transfers were not secure. To complicate matters, it was impossible to track whether files actually went to the intended recipient. It was clear they needed a solution that would be easily adopted by end-users, worked through email without compromising the network and would eliminate administrative overhead and support headaches.

Solution

Accellion was the solution of choice. MGI chose the Accellion's secure file sharing for its ease of use, hands-off administration, as well as enterprise class tracking and reporting capabilities. Accellion also complements MGI's commitment to the environment with emission-free digital file transfers.

MGI selected the VMware-certified Accellion Virtual Appliance, which enables seamless integration with the existing virtual infrastructure, allowing rapid installation and deployment, as well as providing the green benefits of virtualization, including reduced hardware and power consumption in the data center.

Quick Facts – MGI Metro Group



Deployed Since

2008



Number of Users
**22,000 internal
unlimited external**



Custom Web Interface

Yes



Email Integration

Yes



Mobile Integration

Yes

- ✓ Reduced IT support for global operations, as well as decreasing cost of courier services
- ✓ Virtual appliance seamlessly integrated into existing infrastructure for enhanced workflow
- ✓ Reporting and tracking capabilities increase security of shared content

Accellion's secure file sharing solution has enabled MGI to save time and cost by streamlining business processes and reducing IT support. With Accellion, even the largest files, for example, orders, inventory updates and multimedia files, are easily and securely shared throughout the firm's locations in thirty two countries, without compromising the network. Costly shipping of confidential documents by express courier has been eliminated. Customers and suppliers are automatically signed into the system with no IT involvement, significantly lowering the need for IT support.

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Benefits

- Reduced IT support for global operations
- Courier and delivery cost savings
- Reporting and tracking capabilities
- Virtual appliance seamlessly integrated to existing virtual infrastructure
- Environmentally responsible emission-free file transfers

About Accellion

Accellion, Inc. is the industry leader in providing private cloud solutions for secure access and sharing of enterprise information across devices, enabling employees to work securely wherever. Founded in 1999, Accellion is an award-winning, private company headquartered in Palo Alto, California with offices in North America, APAC, and Europe. The company has evolved from its roots in cloud storage into a leading enterprise security software provider. More than 12 million business users and 2,000 of the world's leading corporations and government agencies, including Procter & Gamble; Indiana University Health; Kaiser Permanente; Lovells; Bridgestone; Harvard University; the Securities and Exchange Commission; and NASA use Accellion solutions to protect confidential information, ensure compliance, increase business productivity, and reduce IT costs.

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