kiteworks™

Enterprise Content Connectors

Bi-directional integration allows you to keep enterprise data where it belongs, while users securely collaborate inside and outside the organization

Seamless Integration with Enterprise Content Management Systems

kiteworks enables secure, real-time access to on-premises and cloud-based enterprise content management (ECM) systems, allowing users to securely view, download, edit, share, and upload files using the web or mobile apps, without having to duplicate or migrate files into a new content system, and without exposing sensitive documents to risk of data loss. Features and capabilities include:

- Secure access to ECM systems including SharePoint 2007, 2010, 2013, 2016; SharePoint Online; Documentum 6.6, 6.7 and 7.x; OpenText content server 10.x,16 and Livelink 9.7.1; OpenText eDOCS 5.3.1.

- Secure access to home drives and Windows File Shares (CIFS and DFS).

- Secure access to cloud content stores including Google Drive, Microsoft OneDrive, Box, and Dropbox.

- Search files stored in SharePoint and Windows File Shares via the kiteworks mobile app or web interface.

- Integrate with existing infrastructure and backend systems including Active Directory or OAuth for authentication, e-mail systems, workflow, imaging, records management, or ERP/CRM systems.

Designed for the Enterprise

kiteworks provides the tools that business users, IT administrators, and security teams need in today's connected, mobile universe. With kiteworks, business users have instant access to the critical information they need, no matter where it is stored.

Consistent Access, Edit, Send & Share Across ECMs

An enterprise's files are typically distributed across multiple content stores, including: network drives, content management systems such as SharePoint, local folders on desktop and laptop computers, public cloud storage, and increasingly, on mobile devices. With kiteworks, users have access to all enterprise content, whether they're working on a mobile device, desktop, or laptop.

Benefits include:

- Unified access to multiple ECM systems across the organization, simplifying the process of finding, editing, and sharing content stored in SharePoint and other file shares.

- Collaboration on files stored in ECMs with users outside of the organization, without duplicating data**.**

- Users can add Windows File Shares and their own Box and Dropbox accounts to the kiteworks UI, without requiring assistance from IT.

- IT control over which content sources can be accessed, with ability to blacklist specific sites or limit a user's ability to add additional sites. Provide full audit trail for a user's file and folder activities in order to demonstrate enterprise security and compliance.

kiteworks Architecture Diagram
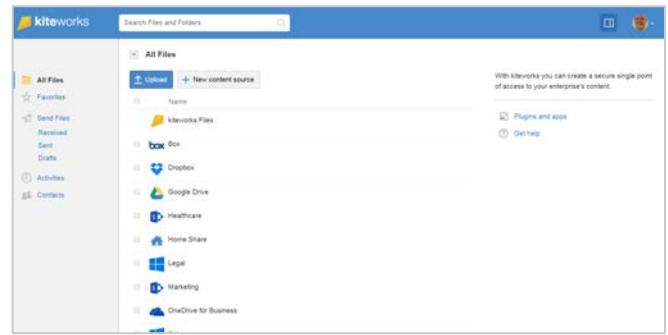
Consistent Access to Content Sources

Secure Access Across All Devices

kiteworks enables employees to collaborate on content, whether online or off-line, while keeping enterprise content separate, compliant, and secure on BYOD devices. Users can:

- Create and edit Microsoft Word, Excel, and PowerPoint files, and annotate PDF files stored in SharePoint and other ECM systems.

- Edit files stored in any version of SharePoint right from Microsoft Office on your iOS device.

- Download files to the secure kiteworks container on the mobile device for leak-proof offline editing.

- Upload files back to SharePoint and other ECMs as new versions, maintaining content integrity.

- Optionally enforce anti-virus (AV) scans on content uploaded to ECMs, and pass downloads through a DLP scanner.

Team Collaboration

With an activity-based UI, kiteworks is designed for team collaboration. Users can easily move, combine, share, and collaborate on files from any content source. Additional capabilities include:

- View collaboration activities, comments, and user assigned tasks in a real-time activity dashboard.

- Move, combine, share, and work on content from multiple kiteworks folders and enterprise content sources with collaborators.

- Search all content stored within kiteworks, as well as the enterprise content stored in SharePoint, home drives and CIFS shares.

- Control which types of files are permitted to be stored in kiteworks and supported ECM systems and cloud content stores by excluding specific file extensions.

- Collaborate on SharePoint, Documentum, and OpenText files linked to secure kiteworks folders. External user edits can be saved and checked back into respective content sources.

- kiteworks honors the existing permissions and access controls in place on content, and offers similar library functions as SharePoint – versioning, lock and unlock, round-trip editing.

Flexible Deployment and Administration

kiteworks can be deployed in a variety of configurations to best meet the needs of the enterprise. For example, users can:

- Deploy in a private cloud on-premises or hosted environment for the highest levels of control while maximizing ROI from existing infrastructure.

- Achieve out of the box compliance with SOX, HIPAA, and other regulations.

- Enhance security with two-factor authentication that can be configured per user profile and managed on any device.

- FIPS 140-2 Level 1 certified module for secure content collaboration, available for either on-premises deployments or for hosted cloud deployments.