Accellion

Four Accellion Features You May Have Missed

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Jeremy Fong, Sr. Director, Product
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27 February 2019

Agenda

1. Protect confidential communications on the road

2. Share securely right where users work
   Office 365, Salesforce & iManage

3. Simplify compliance audits

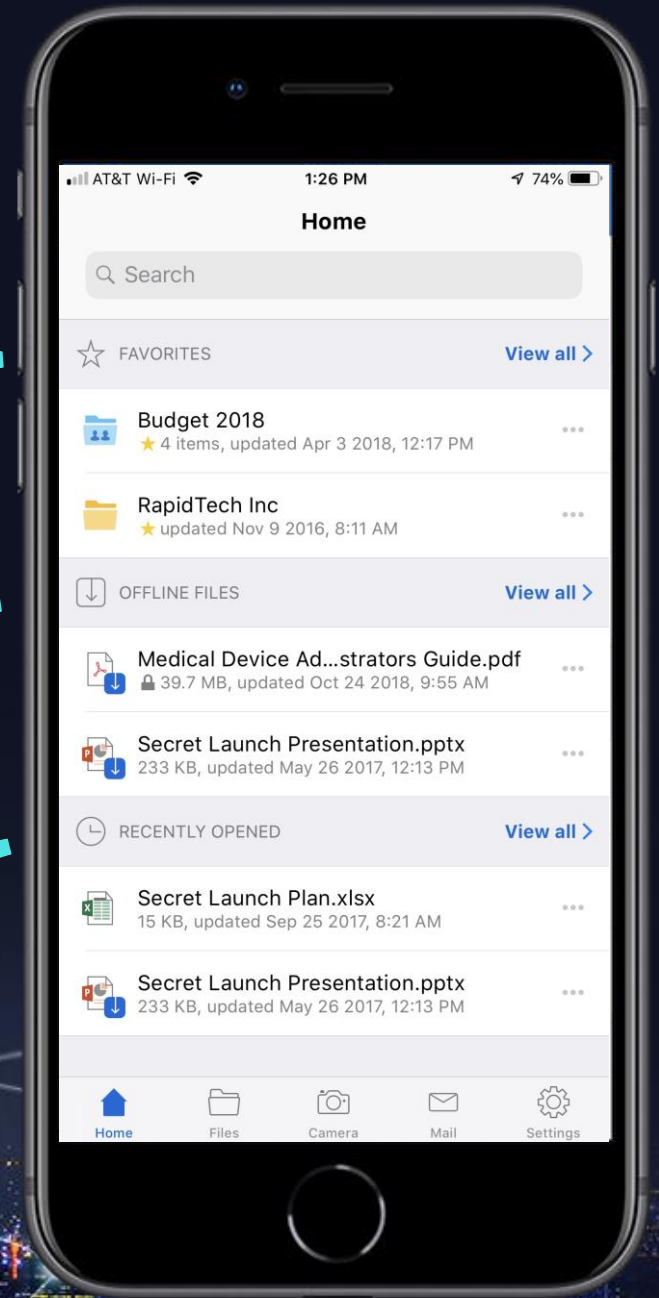4. See and track every file entering & leaving your firm
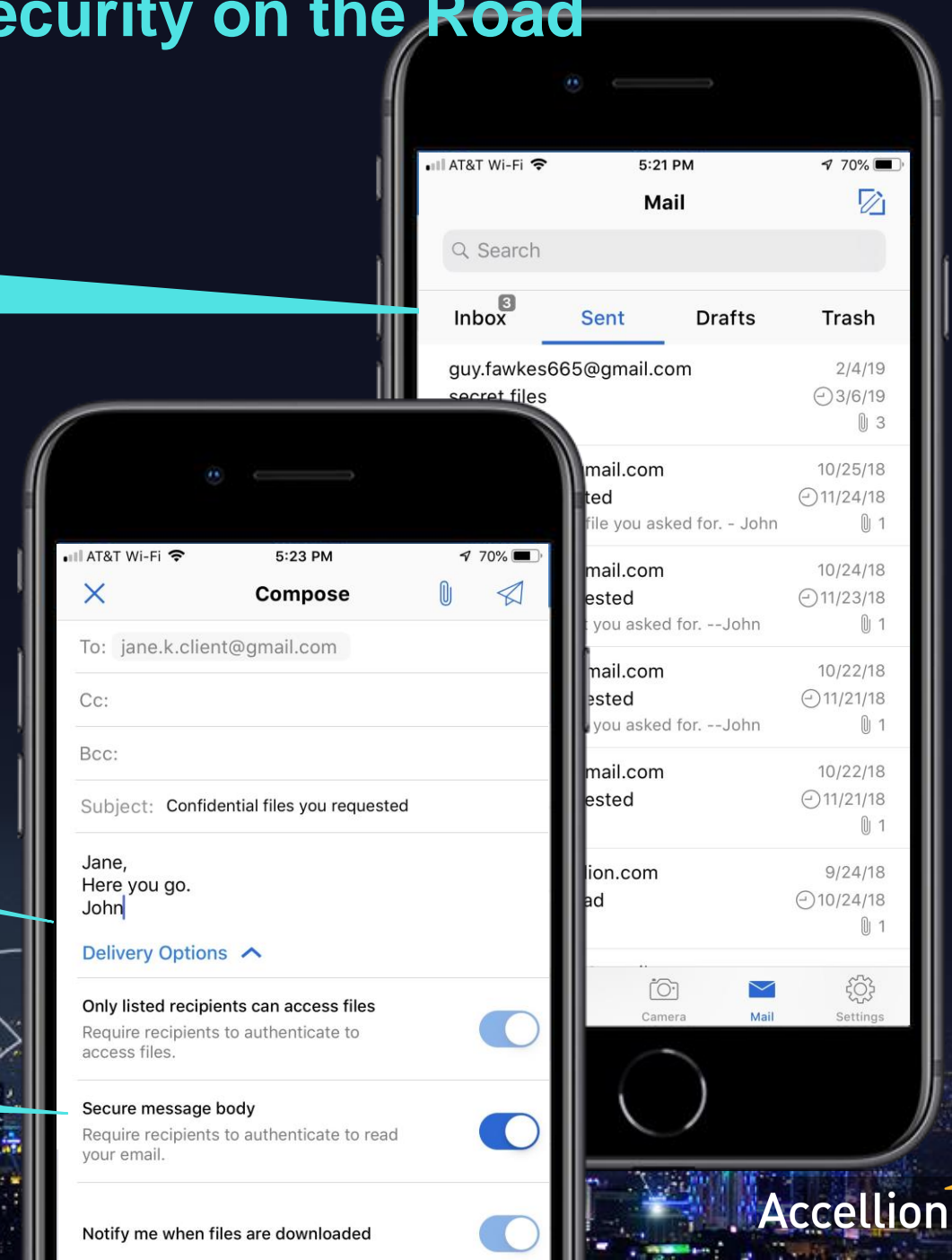
5. Q&A

Accellion

Safeguard Executive Productivity and Security on the Road
Simple, secure mobile email

Inbox contains only Accellion-sent emails No spam

Encrypted attachments

End-to-end secure email, even replies

Mail

Search

| Inbox ³ | Sent | Drafts | Trash |

guy.fawkes665@gmail.com   2/4/19
secret files   ⊘ 3/6/19
    📎 3

...mail.com   10/25/18
...ted   ⊘ 11/24/18
...file you asked for. - John   📎 1

...mail.com   10/24/18
...sted   ⊘ 11/23/18
...you asked for. --John   📎 1

...mail.com   10/22/18
...sted   ⊘ 11/21/18
...you asked for. --John   📎 1

...mail.com   10/22/18
...sted   ⊘ 11/21/18
    📎 1

...lion.com   9/24/18
...ad   ⊘ 10/24/18
    📎 1

📷 Camera   ✉ Mail   ⚙ Settings

✕   **Compose**   📎 ➤

To: jane.k.client@gmail.com

Cc:

Bcc:

Subject: Confidential files you requested

Jane,
Here you go.
John

Delivery Options ⌃

Only listed recipients can access files
Require recipients to authenticate to access files.

Secure message body
Require recipients to authenticate to read your email.

Notify me when files are downloaded

Accellion

Safeguard Executive Productivity and Security on the Road
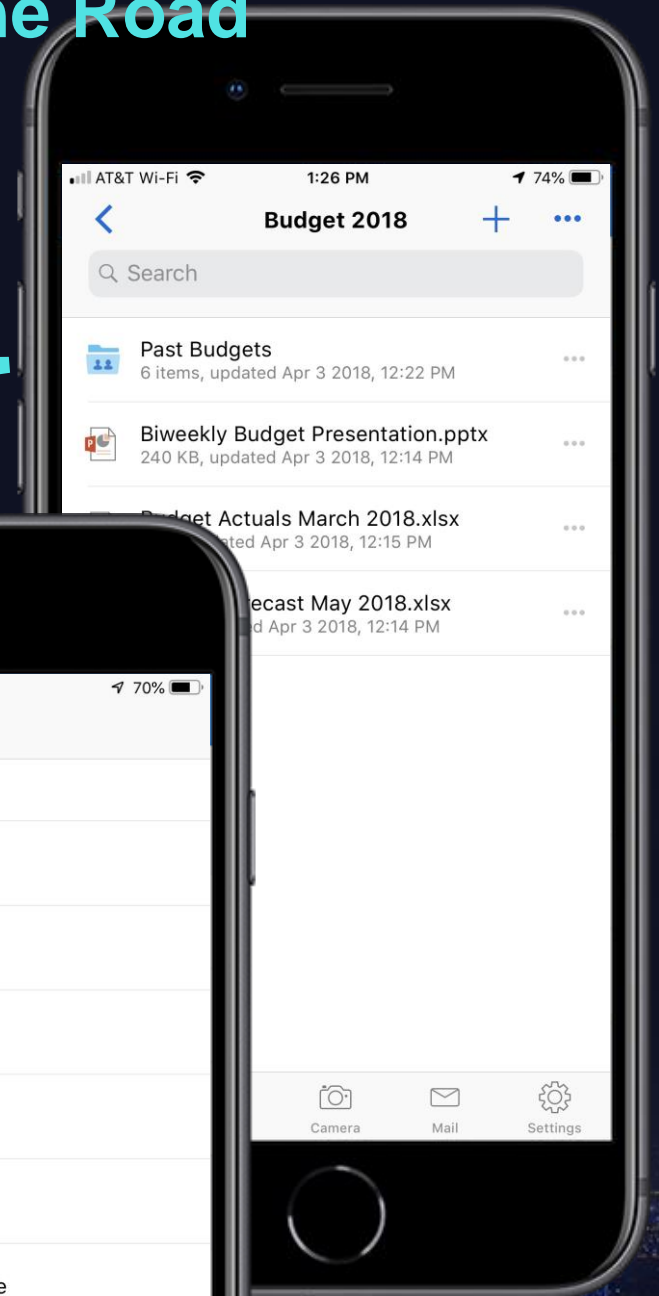## Simple, secure shared folders

Securely collaborate on confidential content
- Staff
- Board members, bankers, attorneys
- Partners

Securely access shared files
- On-premise file shares
- On-premise content management
- Cloud storage
- SFTP

Accellion

Safeguard Executive Productivity and Security on the Road
View, edit, annotate and capture
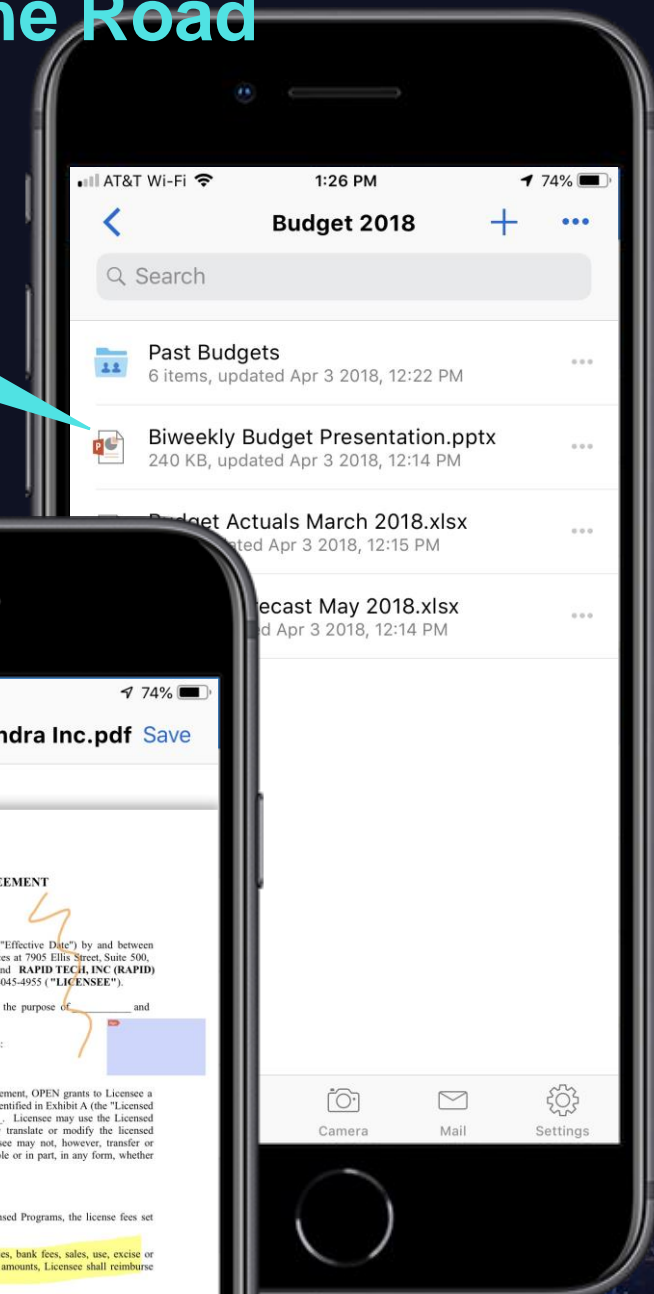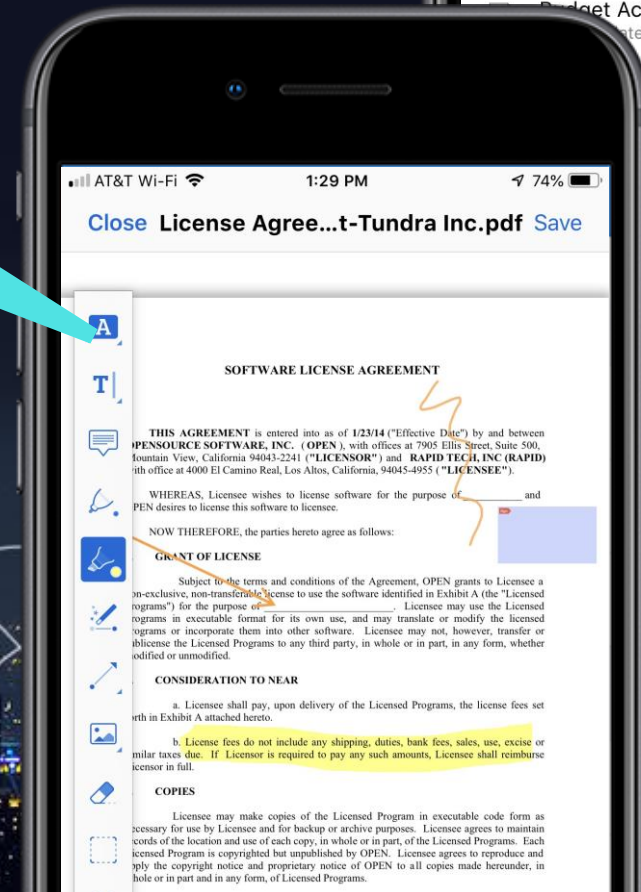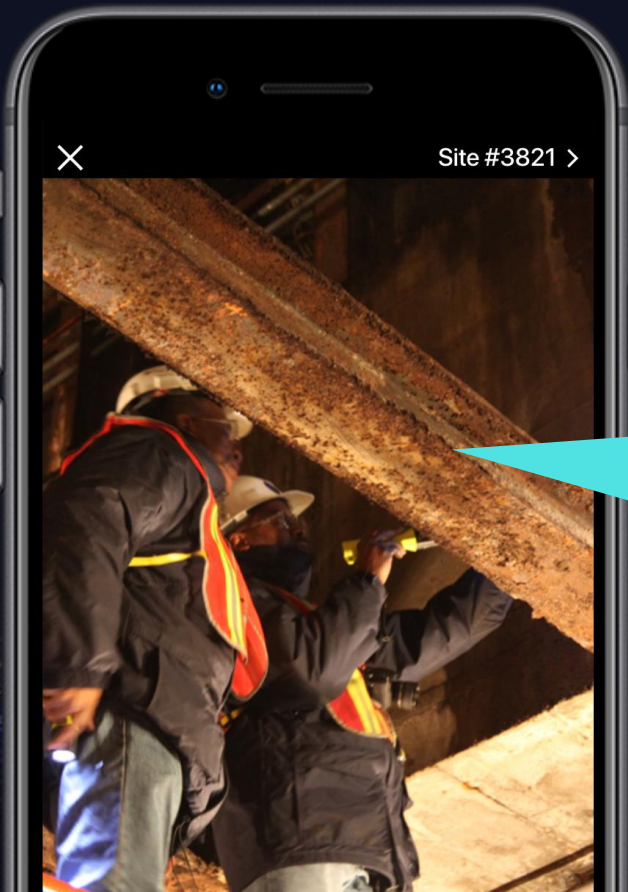
MS Office files
- View in app, even offline
- Seamlessly edit in MS Office Apps

PDFs
- View manuals offline
- Annotate drafts

Securely capture photos
- Inspections
- Paperwork
- Government agencies

Site #3821

AT&T Wi-Fi   1:26 PM   74%
Budget 2018   +   ...
Search

Past Budgets
6 items, updated Apr 3 2018, 12:22 PM

Biweekly Budget Presentation.pptx
240 KB, updated Apr 3 2018, 12:14 PM

Budget Actuals March 2018.xlsx
updated Apr 3 2018, 12:15 PM

Forecast May 2018.xlsx
updated Apr 3 2018, 12:14 PM

Camera   Mail   Settings

AT&T Wi-Fi   1:29 PM   74%
Close   License Agree...t-Tundra Inc.pdf   Save

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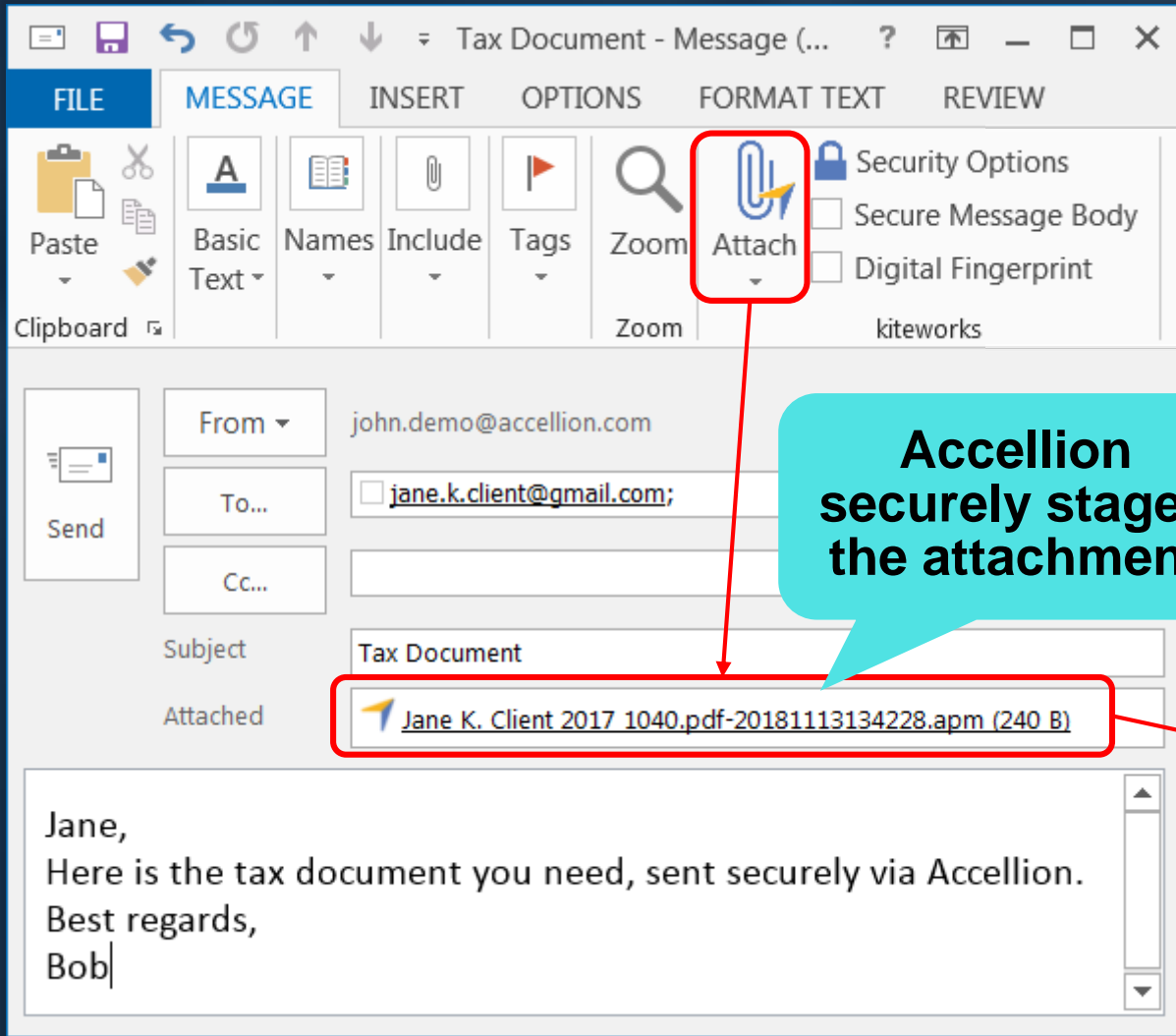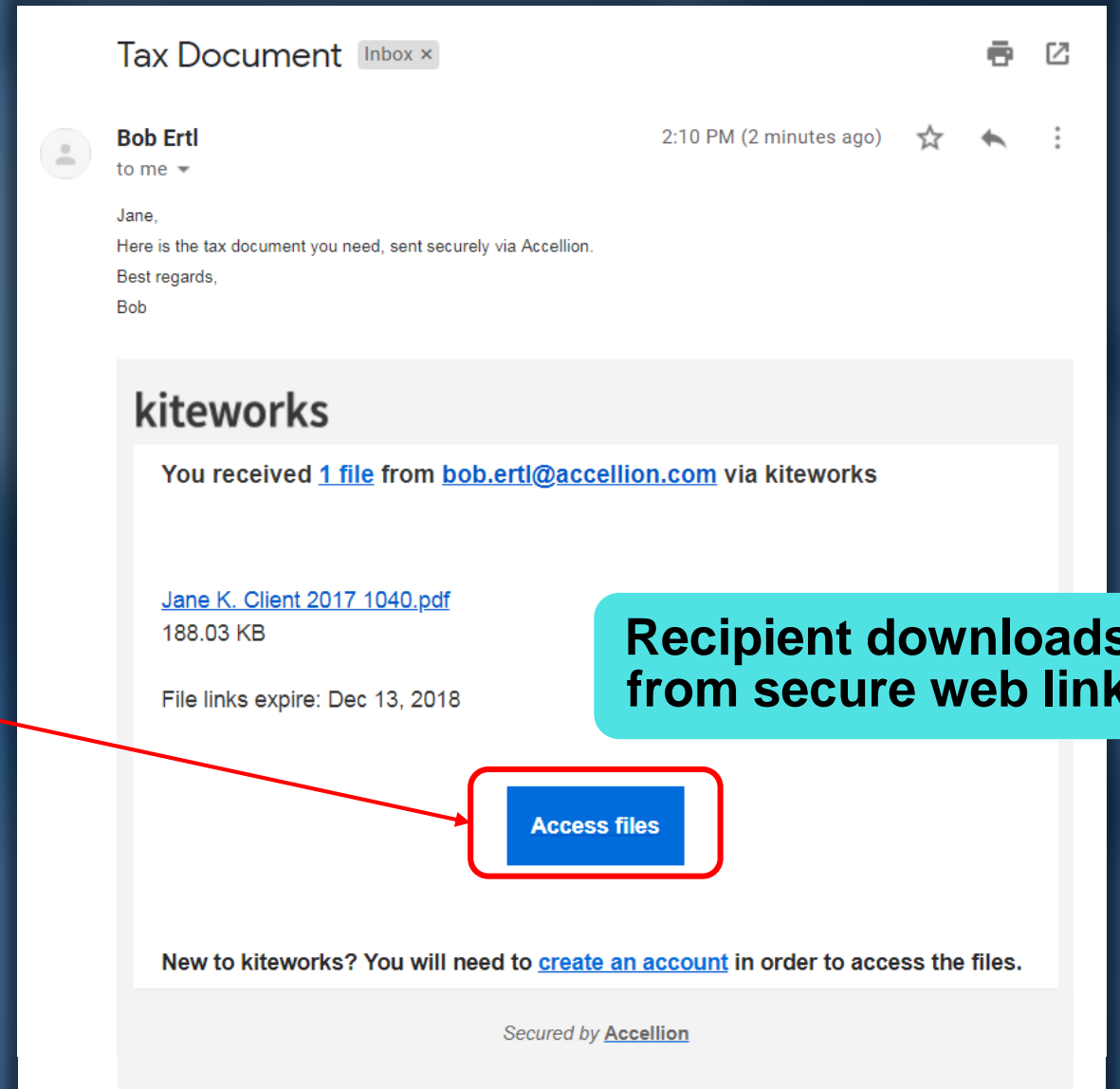
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5. Q&A

Accellion

Accellion for Office 365
Send securely from within **Outlook**

Accellion securely stages the attachment

Recipient downloads from secure web link

Files have no size limit

Accellion

Accellion for Office 365
Send securely from within
Outlook Online

Accellion supports both Office Desktop and Office 365 Online

✉ Send   📎 Attach   Discard   •••

To   Ⓔ ed.zample00@gma

Cc

NDA

Ed,
Here is the signed NDA.
Best regards,
Jane

↗ **Accellion**

File access expires

2018-05-03

Modify the date when email links will expiry and are no longer accessible

Only listed recipients can access files

🔵 On

Require recipients to authenticate to access files

Secure message body

⚪ Off

Require recipients to authenticate to read your email

Notify me when files are downloaded

🔵 On

Secured by Accellion↗

ᴬA   Aˇ   **B**   *I*   U̲   A̲   A   ☰   ☰   ☰   ☰   ☰   ⌄

Send   Discard   📎 🖼 🙂 📅 A̲ ⌄

↗ Draft saved at 3:55 PM

Accellion↗

Accellion for iManage (Legal and Professional Services)
Secure and Govern External File Sharing

Share Document Management System (DMS) files

- Without making copies
- Bring back changed files
- Set file classification fields
- Supports iManage 9 and Work 10
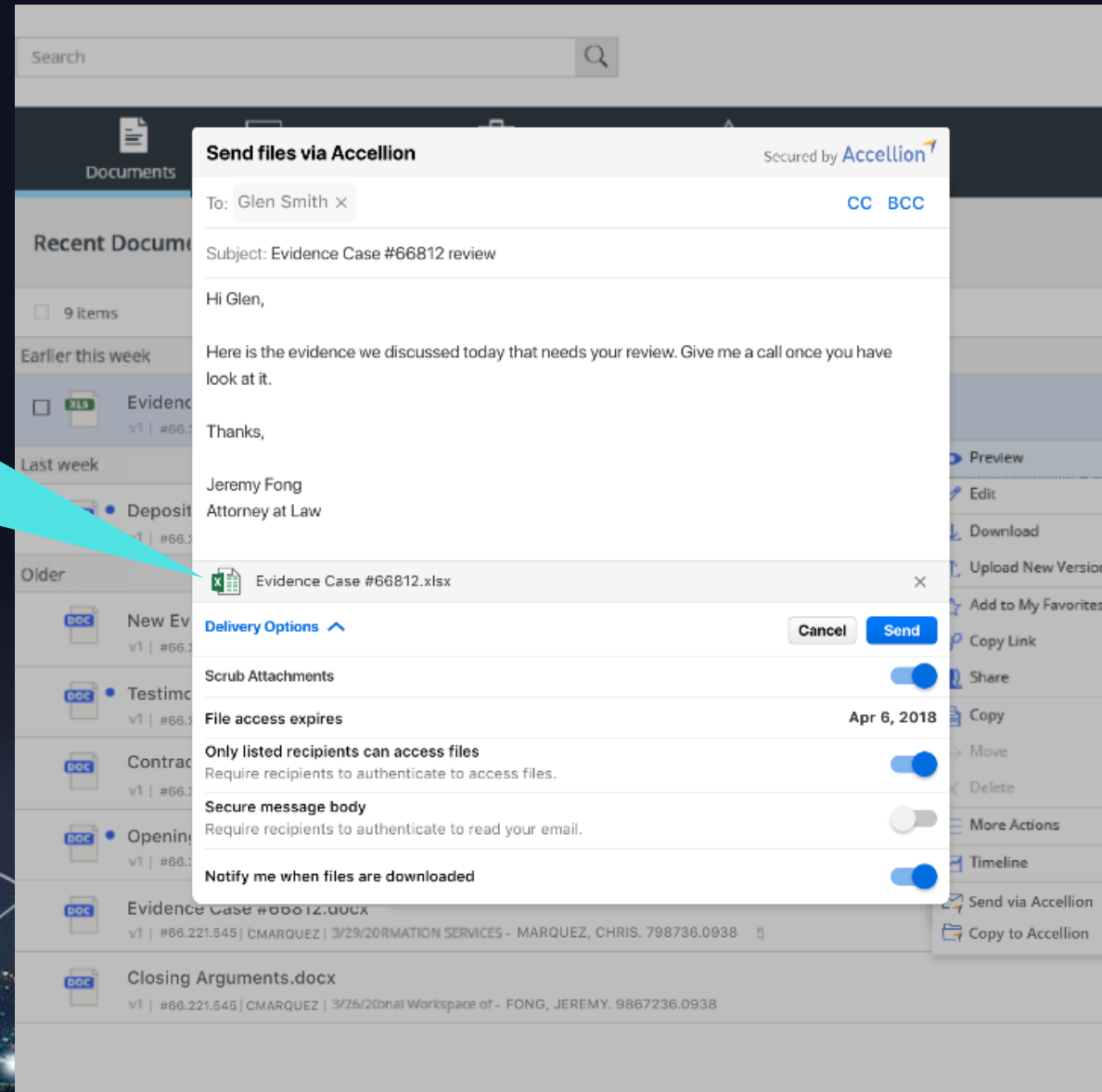
Accellion for iManage (Legal and Professional Services)
Secure and Govern External File Sharing

View, track and audit all file activity

Client Matter 123 Evidence.docx
Doc #: 23 | Created 1/28/2019

Activities   Users   List   Versions

1D   1W   1M   3M   More   01/26/2019 - 02/25/2019

11 Activities

Today

Feb 25, 2019 11:31 AM   JE JEREMY
Emailed version 1
using Accellion for iManage
To: bob.ertl@accellion.com

Older

Feb 20, 2019 11:34 AM   JE JEREMY
Emailed version 1
using Accellion for iManage
To: jcfong@hotmail.com

11:34 AM   JE JEREMY
Emailed version 1
using Accellion for iManage
To: jcfong@hotmail.com

JE JEREMY
Emailed version 1
using Accellion for iManage
To: demouser1accellion@gmail.com

Feb 20, 2019 11:29 AM   JE JEREMY
Emailed version 1
using Accellion for iManage
To: demouser1accellion@gmail.com

Feb 19, 2019 1:57 PM   JE JEREMY
Downloaded version 1

Feb 25, 2019 11:31 AM   JE JEREMY
Emailed version 1
using Accellion for iManage
To: bob.ertl@accellion.com

Accellion

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5. Q&A

Accellion

HIPAA Compliance Report

Know you have the policy settings right
Prove it to the auditors

HIPAA Compliance Report

Visually evaluate policy control settings

Technical Safeguards

Access Control

Information Access Management

The chameleon integrates with corporate Data Loss Prevention (DLP) systems to prevent or report access to sensitive information. Accellion recommends connecting to a DLP system using ICAP and at least setting The chameleon to report on files that are flagged by DLP

HIPAA Compliance Report

Report generated from **The chameleon**, https://qa-staging.pa.dev, version 5.0.0-ng28, by bob.erti@accellion.com on 15 Apr 2018 22:11 GMT-7.

🖨 Print

Administrative Safeguards

Workforce Security - Termination Procedure

The chameleon provides account expiration settings, as well as integration with corporate LDAP systems to enforce user off-boarding procedures. Accellion recommends integrating The chameleon with LDAP or SSO to unify user authentication. Accellion also recommends enabling inactive account expiration to automatically delete or de-activate the account after at least 60 days of inactivity.

Inactive Account Settings

User Profiles	Inactive Account Expiration	Automatic Re-activation	Delete Inactive Account
Standard	ⓘ Never Expires	✓ Disabled	✓ Disabled
Restricted	✓ 37 days	✓ Disabled	✓ Enabled
Recipient	✓ Never Expires	✓ Disabled	✓ Disabled
Quota limited profile	ⓘ Never Expires	✓ Disabled	✓ Disabled
Clone Restricted	✓ 37 days	✓ Disabled	✓ Enabled
Standart2	ⓘ Never Expires	✓ Disabled	✓ Disabled
BE disable collaboration	✓ 37 days	✓ Disabled	✓ Enabled

Inactive Account Settings

User Profiles	Inactive Account Expiration	Automatic Re-activation	Delete Inactive Account
Standard	ⓘ Never Expires	✓ Disabled	✓ Disabled
Restricted	✓ 37 days	✓ Disabled	✓ Enabled
Recipient	✓ Never Expires	✓ Disabled	✓ Disabled
Quota limited profile	ⓘ Never Expires	✓ Disabled	✓ Disabled

				Status
				✓ OK
				✓ OK
DissableCollaboration	✓ 30 days	✓ Disabled	✓ Enabled	✓ OK
RestrTest	✓ 30 days	✓ Disabled	✓ Enabled	✓ OK
Restricted with EC & top	ⓘ 123 days	✓ Disabled	✓ Enabled	✓ OK
LowQuota	ⓘ Never Expires	✓ Disabled	✓ Disabled	
Kqud4zkg	ⓘ Never Expires	✓ Disabled	✓ Disabled	
Custom Large Storage Quta	ⓘ Never Expires	✓ Disabled	✓ Disabled	

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HIPAA Compliance Report

Check configuration and Connections

Technical Safeguards

Access Control

Information Access Management

The chameleon integrates with corporate Data Loss Prevention (DLP) systems to prevent or report access to sensitive information. Accellion recommends connecting to a DLP system using ICAP and at least setting The chameleon to report on files that are flagged by DLP

DLP Integration

DLP Server	✓ 192.168.135.242:1344 (Protocol: ICAP)
DLP Status	✓ OK
Policy for Existing Files in The chameleon	✓ Scan before access
Scan files in Enterprise Content Sources	✓ Scan on uploads and downloads
Policy for Files that are Marked Content Violated by DLP	✓ Lock file
Policy for Files that Could Not be Scanned	✓ Report only
Notify on Violation	✓ Disabled
Maximum File Size	✓ 100

Incidence Response

DLP Integration

DLP Server	✓ 192.168.135.242:1344 (Protocol: ICAP)
DLP Status	✓ OK
Policy for Existing Files in The chameleon	✓ Scan before access
Scan files in Enterprise Content Sources	✓ Scan on uploads and downloads
Policy for Files that are Marked Content Violated by DLP	✓ Lock file
Policy for Files that Could Not be Scanned	✓ Report only
Notify on Violation	✓ Disabled
Maximum File Size	✓ 100

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HIPAA Compliance Report

Monitor relevant operations

Technical Safeguards

Access Control

Information Access Management

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Policy for Files that Could Not Be Scanned	✓ Report only

The chameleon Deployment

The chameleon Server	Location	Roles	Status
qa-staging-h1	blue	Web, App, Storage, SFTP, Anti-virus/DLP	✓ OK
qa-staging-h2		EC On Premise	✓ OK
qa-staging-h3	white	Web, Storage, EC Cloud, SFTP, Anti-virus/DLP	✓ OK
qa-staging-h4	star	Web, Storage, SFTP, Anti-virus/DLP	✓ OK
qa-staging-h5	blue	Storage, Search	✓ OK

HIPAA requires that you adopt a contingency plan for disaster recovery.

The chameleon Deployment

The chameleon Server	Location	Roles	Status
qa-staging-h1	blue	Web, App, Storage, SFTP, Anti-virus/DLP	✓ OK
qa-staging-h2		EC On Premise	✓ OK
qa-staging-h3	white	Web, Storage, EC Cloud, SFTP, Anti-virus/DLP	✓ OK
qa-staging-h4	star	Web, Storage, SFTP, Anti-virus/DLP	✓ OK
qa-staging-h5	blue	Storage, Search	✓ OK

Accellion

GDPR Compliance Report

Know you have the policy settings right
Prove it to the auditors

System Security

Anti-Virus Configuration

Anti-Virus Status	✓ OK
	Scan before access
	Enabled
	00:00 GMT
	1024 MB
	Quarantine file

ful Anti-Virus Update

	17 12:57 GMT-7
	17 12:32 GMT-7
	17 15:00 GMT-7

Data Security

Access Control

The chameleon uses AES 256-bit encryption for all user content. All users are assigned a unique identifier, all end-user

ncryption key was last rotated on

	25 Aug 2015 10:47 GMT-7
	16 Mar 2018 19:16 GMT-7
	25 Aug 2015 10:44 GMT-7
	12 Mar 2018 12:45 GMT-7

res a salted 256-bit hash of the user password.
g, that account lockout is set to five incorrect

	8 characters
	1 numeric, 1 uppercase, 0 lowercase, 0 special
	Never expire
	No history checking
	3 attempts
	50 minutes

wal@accellion.com

GDPR Compliance Report

Report generated from **The chameleon**, https://qa-staging.pa.dev, version 5.0.0-ng28, by bob.erti@accellion.com on 15 Apr 2018 21:19 GMT-7.

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The European Union's General Data Production Regulation stipulate Data Production by Design and requires that Data Controllers and Data Processors integrate safeguards to protect scope data relating to the Data Subject. The The chameleon GDPR audit looks at the security controls in place to protect data on the The chameleon system.

Data Subject Consent Settings

General User Settings	
Term of Service	✓ Enabled per user profile
Occurrence	✓ First sign in only
General Term of Service Content	✓ Text

User Profiles	Term of Service	Occurrence	Users Have Not Accepted ToS
Standard	✓ Custom Term of Service	✓ First sign in only	ⓘ 98 out of 182
Restricted	ⓘ Disabled		
Recipient	ⓘ Disabled		
Quota limited profile	✓ http://www.example.com	✓ Every sign in	✓ 0
Clone Restricted	ⓘ Disabled		
Standart2	✓ http://www.example.com	✓ Every sign in	✓ 0
BE disable collaboration	ⓘ Disabled		
NewRestric	ⓘ Disabled		
Luda_colab	ⓘ Disabled		
Ruslan_Restricted	ⓘ Disabled		
Plugins	✓ General Term of Service	✓ First sign in only	✓ 0
Collaborate Externally	✓ Custom Term of Service	✓ First sign in only	✓ 0
2FA	✓ http://www.example.com	✓ Every sign in	✓ 0 out of 1
Experts	✓ General Term of Service	✓ First sign in only	✓ 0
2fa-er	✓ General Term of Service	✓ First sign in only	✓ 0
Large quota	ⓘ Disabled		
RestCLne	ⓘ Disabled		
FTE	ⓘ Disabled		
SDC_required	ⓘ Disabled		
DissableCollaboration	ⓘ Disabled		
RestrTest	ⓘ Disabled		
Restricted with EC & top	ⓘ Disabled		

Status

ole with the ability to access end user files. The export of user files via the eDiscovery APIs.

us/DLP	✓ OK
	✓ OK
anti-virus/DLP	✓ OK
P	✓ OK
	✓ OK

	✓ 5
	ⓘ 1
	✓ 3
	✓ 3

ons. Accellion recommends that idle session
minutes

tem. The chameleon also allows activity logs to be

Syslog Server	
	✓ None
	✓ None

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GDPR Compliance Report

Visually evaluate policy control settings
Did we get the settings right?

GDPR Compliance Report

Check configuration & connections

System Security

Anti-Virus Configuration

Anti-Virus Status	✓ OK
Policy for Existing Files in The chameleon	✓ Scan before access
Scan files in Enterprise Content Sources	✓ Enabled
Daily Update Schedule	✓ 00:00 GMT
Maximum File Size	✓ 1024 MB
Policy for Files that Could Not be Scanned	✓ Quarantine file

The chameleon Server With Anti-Virus Role	Last Successful Anti-Virus Update
qa-staging-h3	✓ 28 Mar 2017 12:57 GMT-7
qa-staging-h1	✓ 13 Aug 2017 12:32 GMT-7
qa-staging-h4	✓ 18 Apr 2017 15:00 GMT-7

The chameleon Integrity Check

The chameleon Server	File Integrity Status
qa-staging-h2	ⓘ Disabled
qa-staging-h3	ⓘ Disabled
qa-staging-h1	ⓘ Disabled
qa-staging-h4	ⓘ Disabled
qa-staging-h5	ⓘ Disabled

	✓ akshay.jaswal@accellion.com

Anti-Virus Configuration

Anti-Virus Status	✓ OK
Policy for Existing Files in The chameleon	✓ Scan before access
Scan files in Enterprise Content Sources	✓ Enabled
Daily Update Schedule	✓ 00:00 GMT
Maximum File Size	✓ 1024 MB
Policy for Files that Could Not be Scanned	✓ Quarantine file

Location	Roles	Status
blue	Web, App, Storage, SFTP, Anti-virus/DLP	✓ OK
	EC On Premise	✓ OK
white	Web, Storage, EC Cloud, SFTP, Anti-virus/DLP	✓ OK
star	Web, Storage, SFTP, Anti-virus/DLP	✓ OK
blue	Storage, Search	✓ OK
		✓ 5
ole		ⓘ 1
		✓ 3
ations with Storage role)		✓ 3

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GDPR Compliance Report

Monitor relevant operations

System Security

Anti-Virus Configuration

Anti-Virus Status	✓ OK
Policy for Existing Files in The chameleon	✓ Scan before access
Scan files in Enterprise Content Sources	✓ Enabled
Daily Update Schedule	✓ 00:00 GMT
Maximum File Size	✓ 1024 MB
Policy for Files that Could Not be Scanned	✓ Quarantine file

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qa-staging-h1	✓ 13 Aug 2017 12:32 GMT-7
qa-staging-h4	✓ 18 Apr 2017 15:00 GMT-7

	File Integrity Status
	ⓘ Disabled
	ⓘ Disabled
	ⓘ Disabled
	ⓘ Disabled
	ⓘ Disabled

ll be sent to	✓ akshay.jaswal@accellion.com

	Location	Roles	Status
	blue	Web, App, Storage, SFTP, Anti-virus/DLP	✓ OK
		EC On Premise	✓ OK
	white	Web, Storage, EC Cloud, SFTP, Anti-virus/DLP	✓ OK
	star	Web, Storage, SFTP, Anti-virus/DLP	✓ OK
	blue	Storage, Search	✓ OK

Number of servers	✓ 5
Number of server with Application role	ⓘ 1
Number of locations	✓ 3
Number of Storage locations (i.e. locations with Storage role)	✓ 3

The chameleon Deployment

The chameleon Server	Location	Roles	Status
qa-staging-h1	blue	Web, App, Storage, SFTP, Anti-virus/DLP	✓ OK
qa-staging-h2		EC On Premise	✓ OK
qa-staging-h3	white	Web, Storage, EC Cloud, SFTP, Anti-virus/DLP	✓ OK
qa-staging-h4	star	Web, Storage, SFTP, Anti-virus/DLP	✓ OK
qa-staging-h5	blue	Storage, Search	✓ OK

Accellion

Support Compliance Audits with GDPR and HIPAA Traffic Reports

- Prove data checks were applied
- Prove scans were applied
  - Malware (AV and ATP)
  - Privacy (DLP)
  - By region and individual
- Configurable reports

Transactions

Last 7 days

Downloads from All Domains and All Locations for files uploaded from All Domains and All Locations

‹ Back   ⟳ Refresh   🖨 Print

Report generated from **Mobile.kiteworks.com**, https://mobile.kiteworks.com, version 5.3.0-ng10, by bob.ertl@accellion.com on 9 Jan 2019 20:51 GMT-8.

From	To
3 Jan 2019	10 Jan 2019

Locations	Domains
All Locations	All Domains

Uploaded	142 files
Downloaded	82 files

Column View | Merged View | Row View

Date/Time GMT	Downloader	Activity	Uploader
4 Jan 2019 14:41:09	**guy.fawkes@hacker.org** Hamhung, South Hamgyong, North Korea	Downloaded file nuclear reactor design version 22.cad	**ian.sider@acme.com** Alexandria, Virginia, United States
4 Jan 2019 14:41:14	**guy.fawkes@hacker.org** Hamhung, South Hamgyong, North Korea	Downloaded file power plant blueprints.cad	**ian.sider@acme.com** Alexandria, Virginia, United States
4 Jan 2019 14:41:19	**guy.fawkes@hacker.org** Hamhung, South Hamgyong, North Korea	Downloaded file defense budget.xlsx	**connie.spiriter@acme.com** London, United Kingdom
4 Jan 2019 14:41:24	**guy.fawkes@hacker.org** Hamhung, South Hamgyong, North Korea	Downloaded file power plant firewall architecture.vsd	**ian.sider@acme.com** Alexandria, Virginia, United States
4 Jan 2019 14:41:30	**guy.fawkes@hacker.org** Hamhung, South Hamgyong, North Korea	Downloaded file acme disaster recovery procedure.docx	**connie.spiriter@acme.com** London, United Kingdom
4 Jan 2019	**guy.fawkes@hacker.org**	Downloaded file power down.py	**ian.sider@acme.com**

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   Office 365, Salesforce & iManage

3. Simplify compliance audits

4. See and track every file entering & leaving your firm

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Accellion

Where is your sensitive enterprise information around the world?

See enterprise-wide information exchange

- Real-time and historical view
- All inbound and outbound file movement

All activity:

- All files from all connected systems
- On-prem and cloud
- Who's sending what to whom, when and where
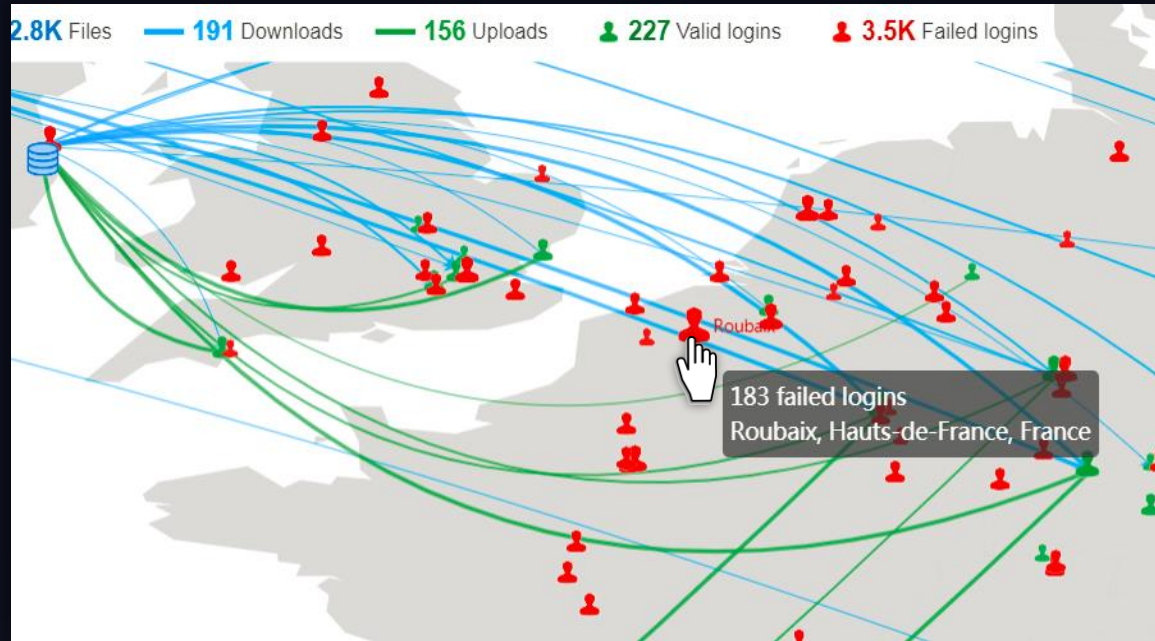- Failures: DLP, ATP, AV, IDS and logins

DATE/TIME ∨	USER	ACTIVITY	IP ADDRESS	SIZE
14 Jun 2018 05:40:44	mak00@ing.ir	Downloaded file Security Architecture.docx	213.144.123.456	1.77 MB
14 Jun 2018 05:34:32	mak00@ing.ir	Downloaded file ini_script.bat	213.144.123.456	45.12 KB
14 Jun 2018 05:23:05	mak00@ing.ir	Downloaded file sys10738-01.VMDK	213.144.123.456	42.32 GB

User: mak00@ing.ir
Location: USWest
Node IP: 54.75.226.180
File Name: sys10738-01.VMDK
Client Name: kiteworks Web User
Client Device: Lenovo_PC_mak
User Agent: Edge 17.17134
Size: 45440753992
Full Path: Backups/VMs/CAD03

Accellion

Spot Anomalies

Login attempts, uploads and downloads by location
Filter on client type, domain, region, quarantine

AV/DLP/ATP scanner patterns & bottlenecks

File Scanning

AV **DLP** ATP   Total 33.9K files

- Passed 30.3K
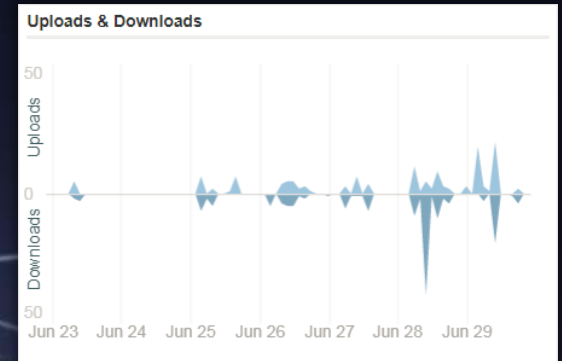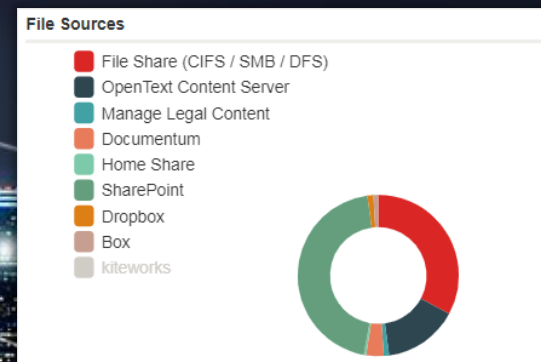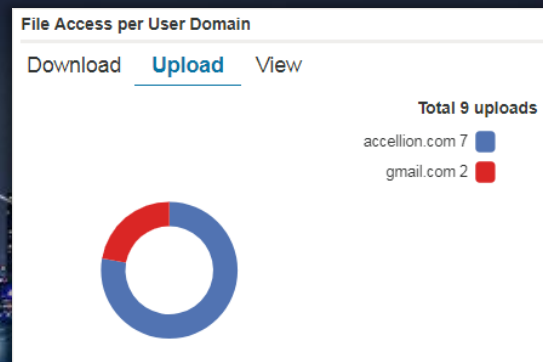- Flagged by DLP 564
- Could not be scanned 4K
- Skipped 18
- Queued for scanning 13
- Quarantined by policy 462

File Scanning

AV DLP ATP   Total 74.3K files

- Passed 2K
- Infected 2
- Skipped 1.4K
- Queued for scanning 75
- Could not be scanned 4.5K
- Quarantined manually or by policy 14

2.8K Files — 191 Downloads — 156 Uploads — 227 Valid logins — 3.5K Failed logins

Roubaix

183 failed logins
Roubaix, Hauts-de-France, France

Downloader / uploader / viewer anomalies by user and time

Top Downloaders

1.	esnowden@fictionant.com	23,275
2.	aschulte@fictionant.com	11,785
3.	okalugin@isv.ir	7,223
4.	xsmith@fictionant.com	3,799
5.	jdoe@fictionant.com	1,345
6.	djones@fictionant.com	227
7.	djones237@gmail.com	193
8.	asmith108779@gmail.com	134
9.	ed.zample00@gmail.com	102
10.	jnguyen@fictionant.com	98

File access traffic and anomalies
by domain   by content source

File Access per User Domain

Download **Upload** View

Total 9 uploads

- accellion.com 7
- gmail.com 2

File Sources

- File Share (CIFS / SMB / DFS)
- OpenText Content Server
- Manage Legal Content
- Documentum
- Home Share
- SharePoint
- Dropbox
- Box
- kiteworks

Uploads & Downloads

Uploads / Downloads
Jun 23 Jun 24 Jun 25 Jun 26 Jun 27 Jun 28 Jun 29

Accellion

Follow Up with Your Customer Success Manager
or
bertl@accellion.com

Accellion

Q&A

bertl@accellion.com

Other recent features you may have missed

Functional & Security
- SFTP Connector
- Secure Web & Email Forms
- Secure Mail Gateway
- 2FA SMS Validation

DLP & ATP Improvements
- Check Point SandBlast integration
- Location controls
- Bypass for safe file types/IPs
- Multiple integration ports
- Secure ICAP

Usability
- Email compose formatting
- User onboarding enhancements
- Replaced Java with HTML 5

Customization
- Configurable User Guides
- Improved branding

Availability & Performance
- Mail role failover
- Performance tuning

US Federal Government
- FedRAMP Authorized
- Section 508 Compliance

Accellion

Thank You!

bertl@accellion.com